

# Nevada State Board of Nursing 2012 CORE Report Discipline

July 24-26, 2013 Board Business Meeting

# What is CORE?

- CORE (Commitment to Ongoing Regulatory Excellence) is a comparative performance measurement and benchmarking process for state boards of nursing (BONs).
- Development of the CORE process was initiated in 1998 by NCSBN's Board of Directors and incorporated surveys of BONs, as well as three external stakeholder groups.
- Its purpose is to track the effectiveness and efficiency of nursing regulation nationally, as well as on an individual BON level in order to assist BONs with improving program performance and providing accountability to higher levels of authority and the public.

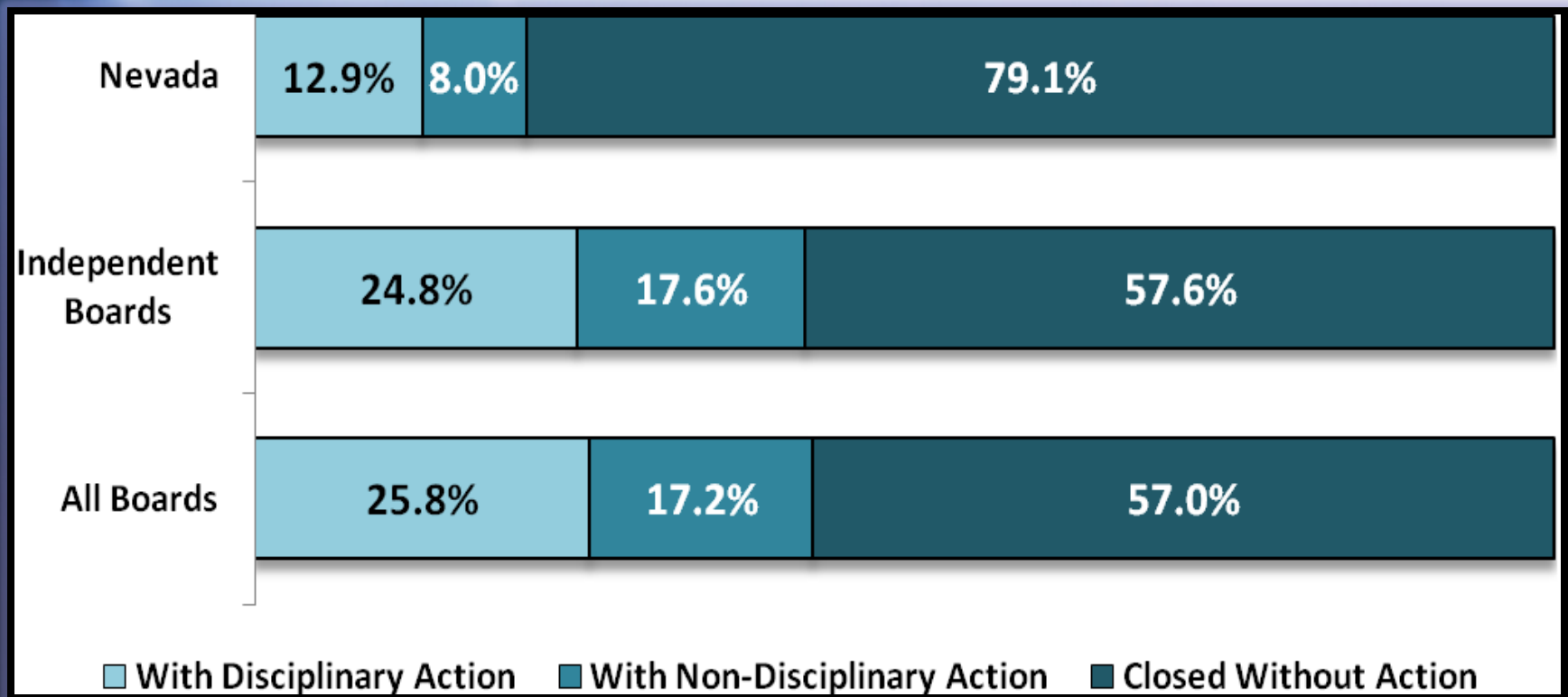
# Data Collection and Processing

- Four CORE surveys were conducted in a staggered schedule in the summer of 2012.
- Approximately 1,500 nurses licensed by each BON were included in the survey, drawn by simple random samples taken from Nursys® or directly from BONs that do not contribute data to Nursys®.
- NCSBN mailed hard copies of the employer's survey to 100 employers of nurses within the purview of each BON, selected randomly.
- NCSBN distributed surveys to the directors of all nursing education programs in the U.S. with an NCLEX code.

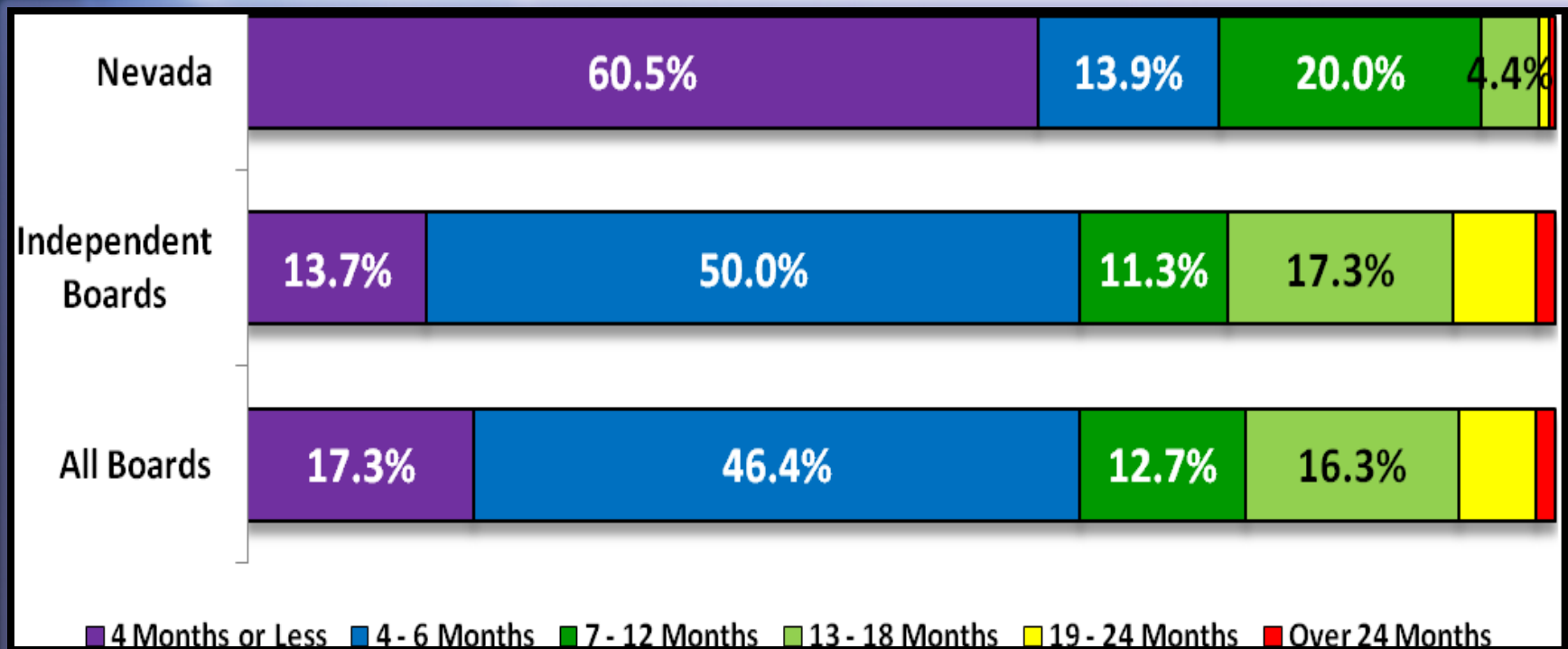
# Response Rates for 2012 CORE Surveys

Target Group	Surveys Distributed	Surveys Returned	Response Rate
BONs	55	34	61.8%
Nurses	78,153	11,619	14.9%
Employers	5,500	902	16.4%
Educators	3,885	1,502	38.7%

# How many investigative cases were resolved by the Board of Nursing in FY2012?

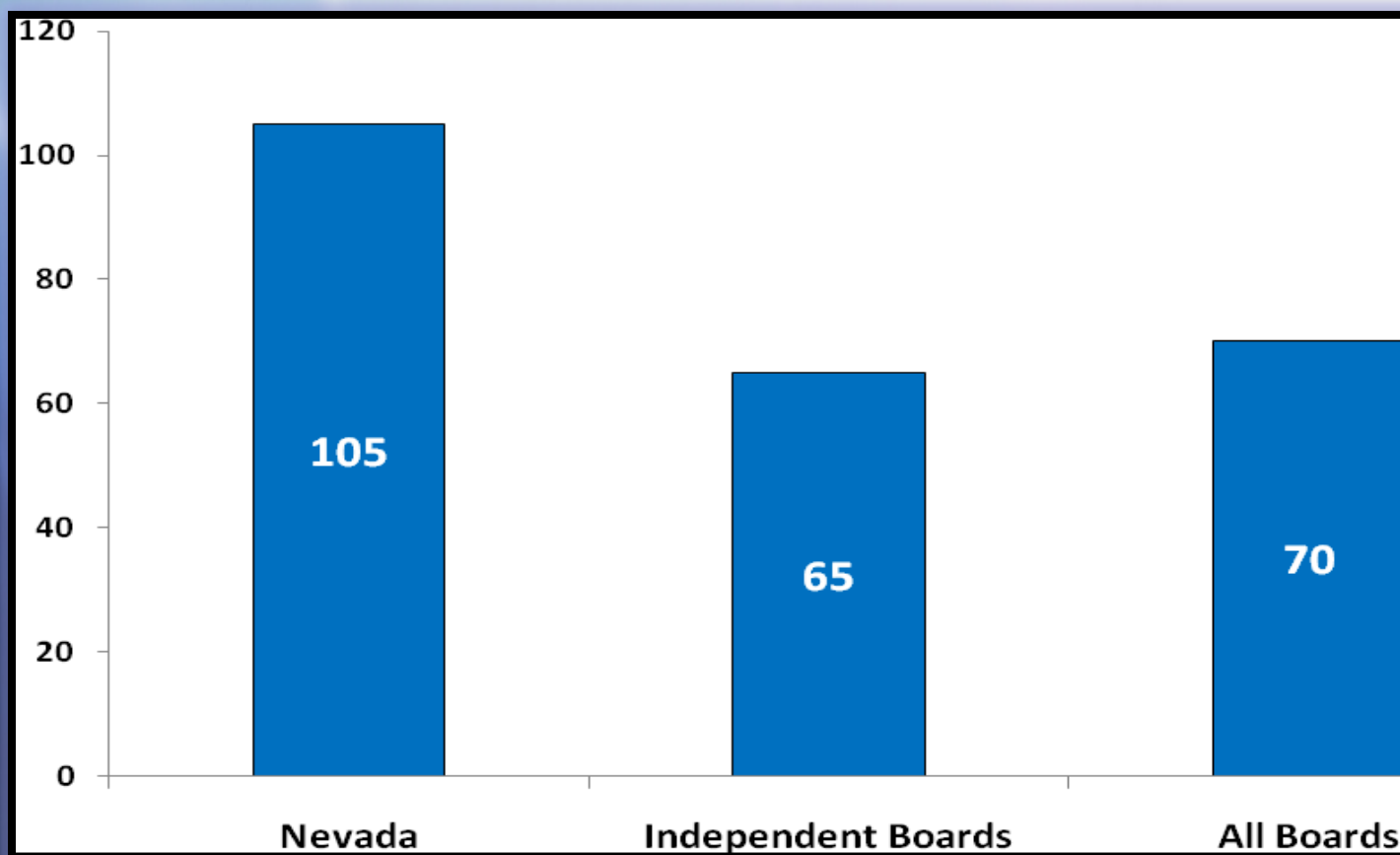


# Of the cases brought to resolution by the Board of Nursing in FY2012, what percent had been open for:

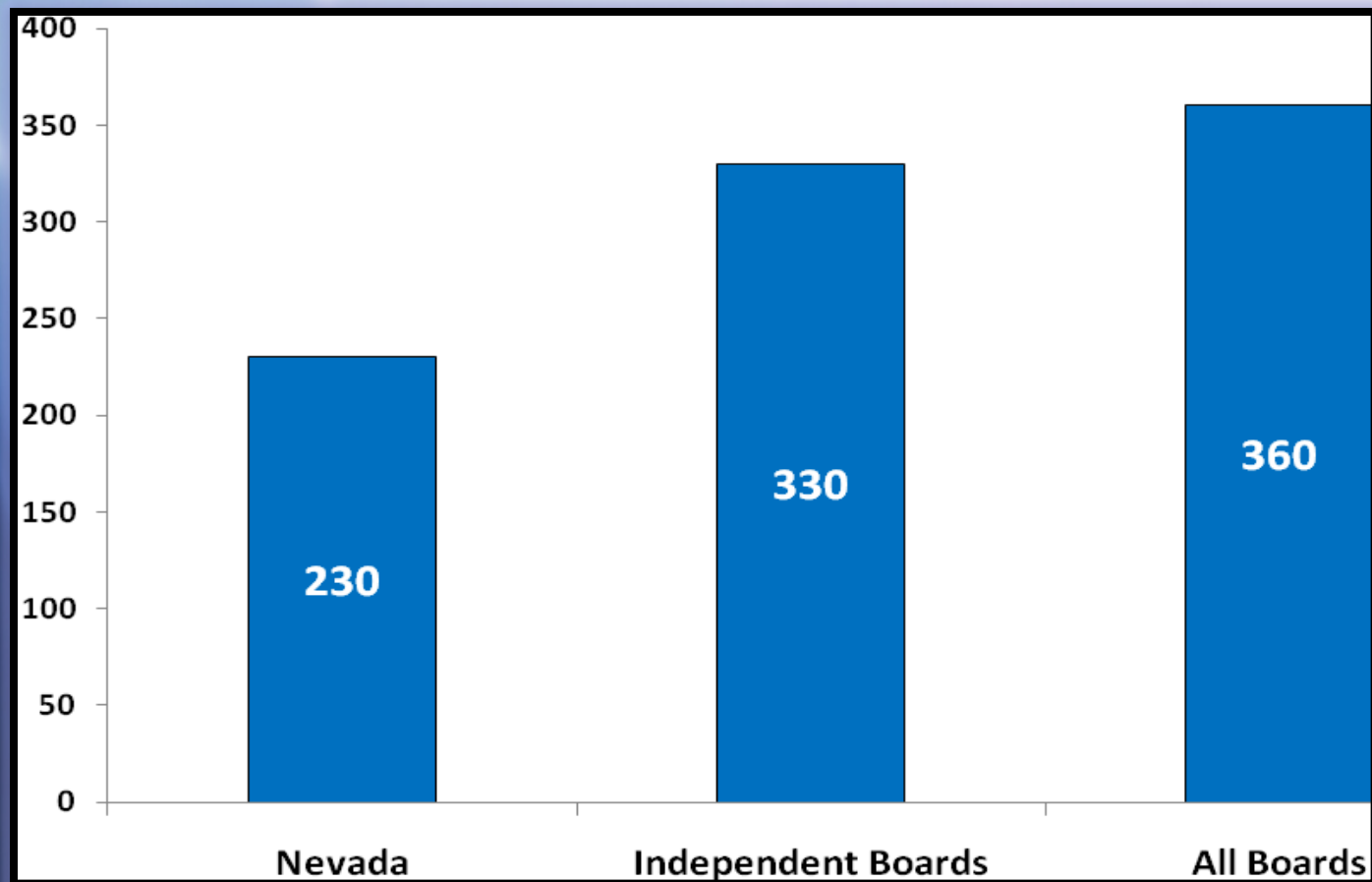




# How many formal hearings were conducted by the Board of Nursing or by the Administrative Law Judge in FY2012?

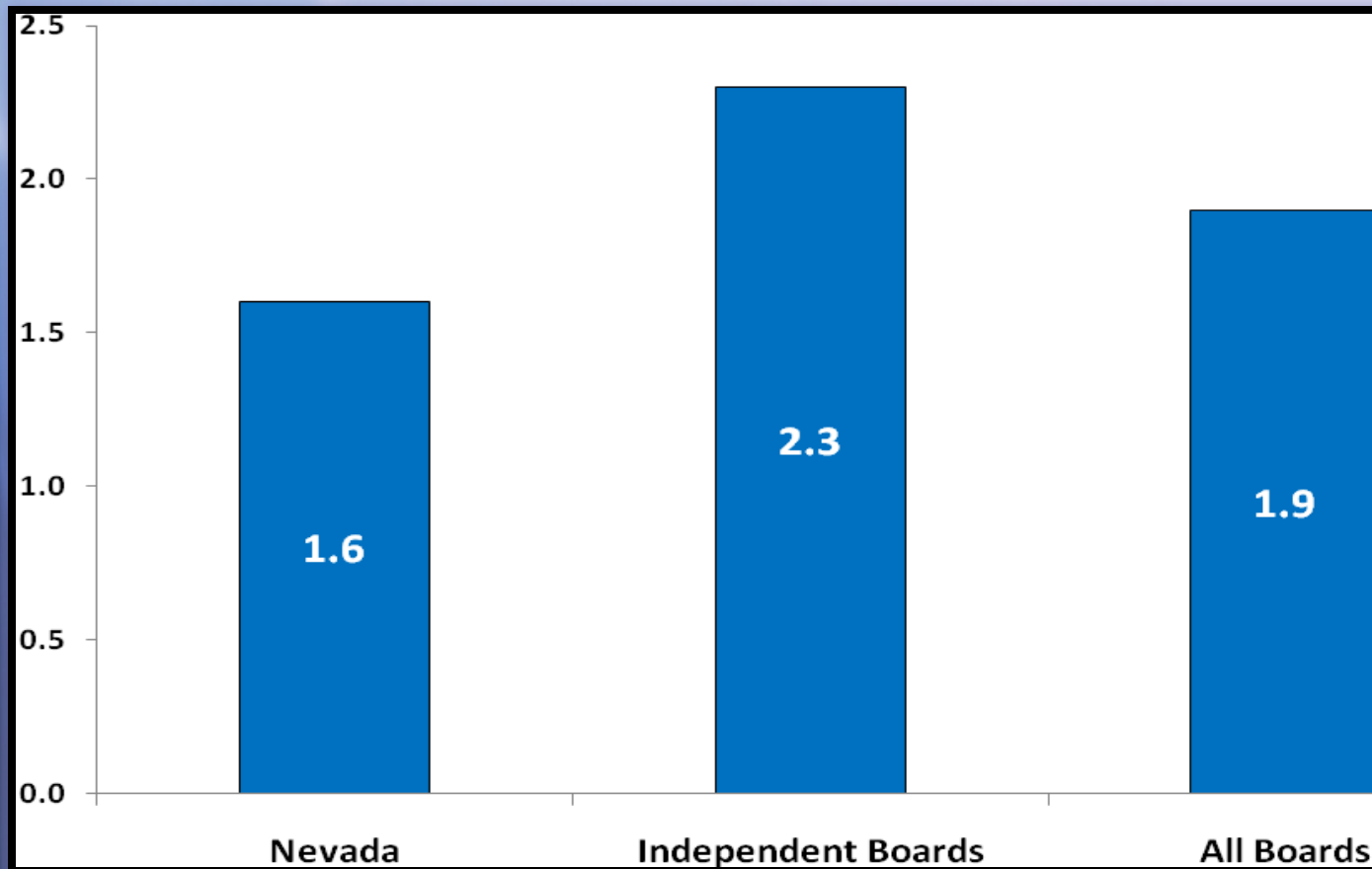


# What was the length of time in days from opening investigation to resolution of formal hearings in FY2012?

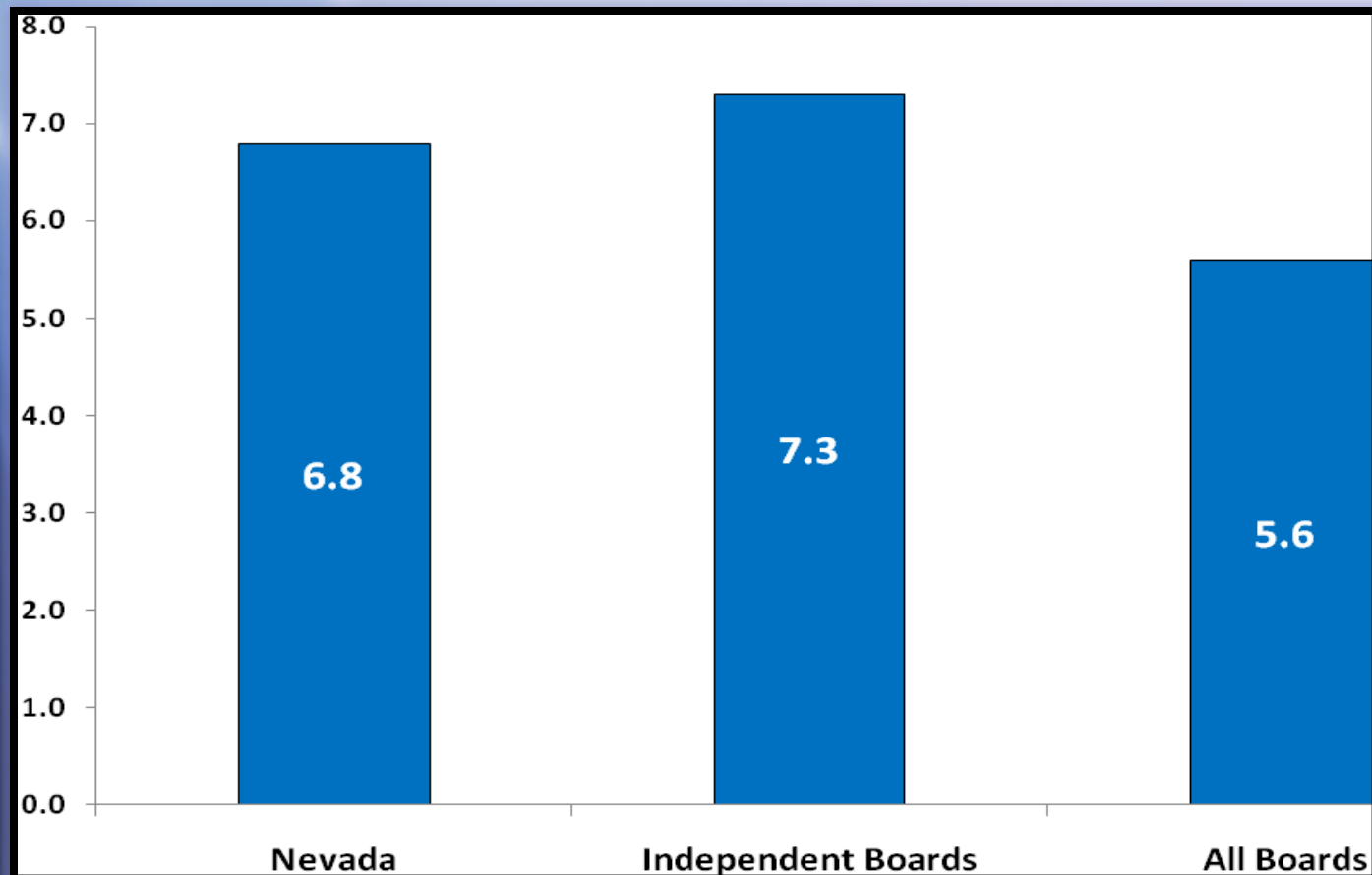




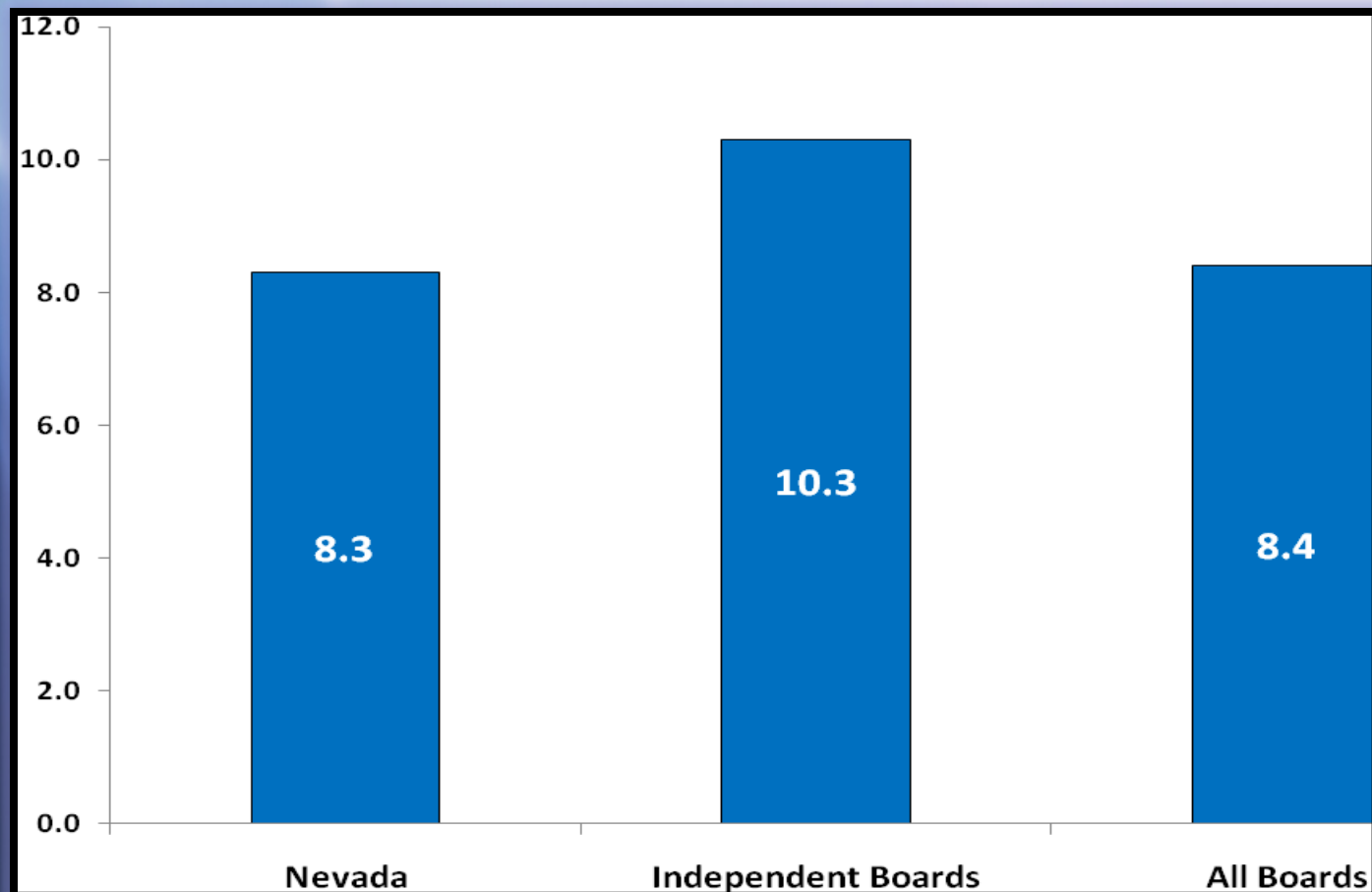
# Number of removals from practice actions per 1,000 licensees in FY2012



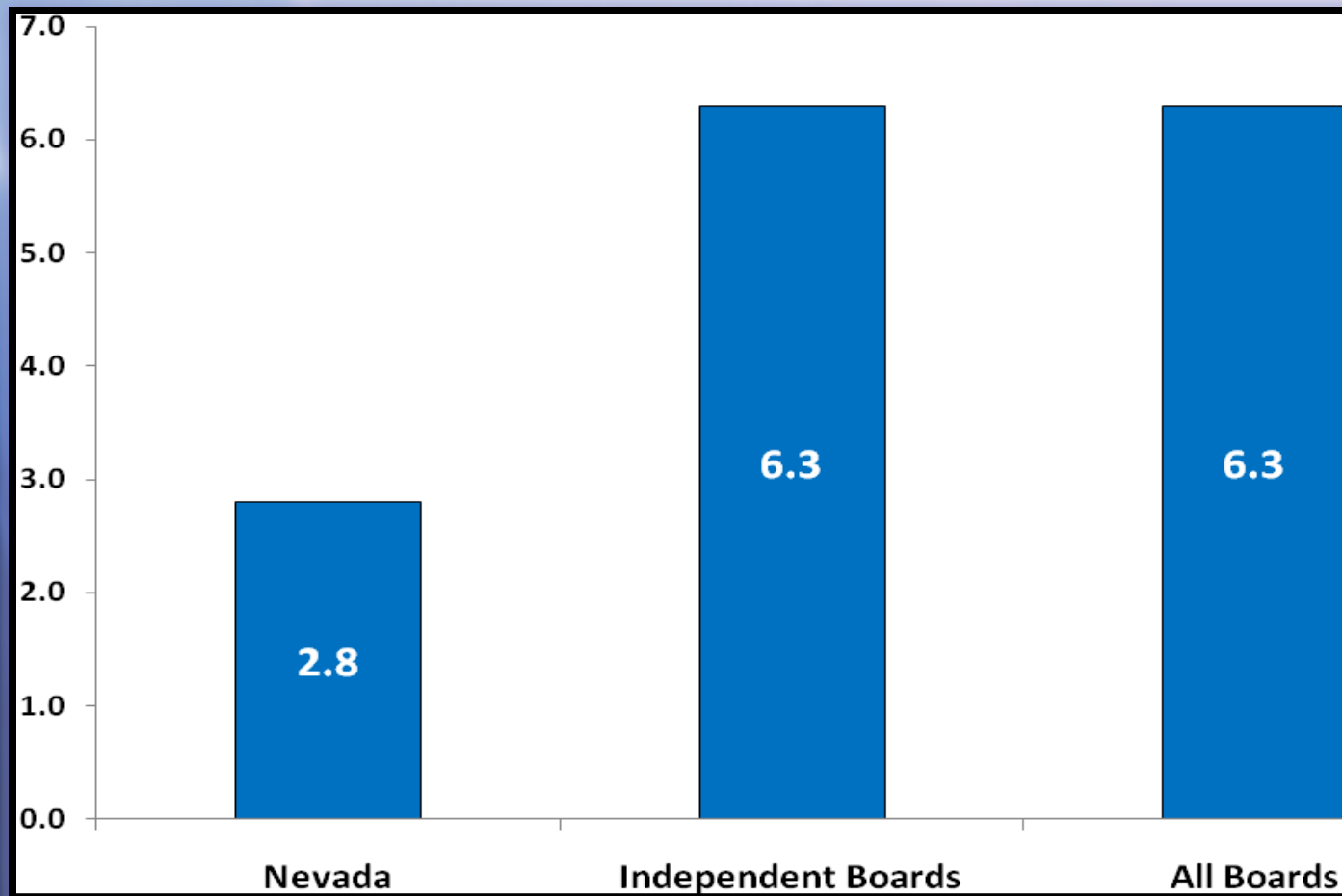
# Number of any disciplinary actions per 1,000 licensees in FY2012



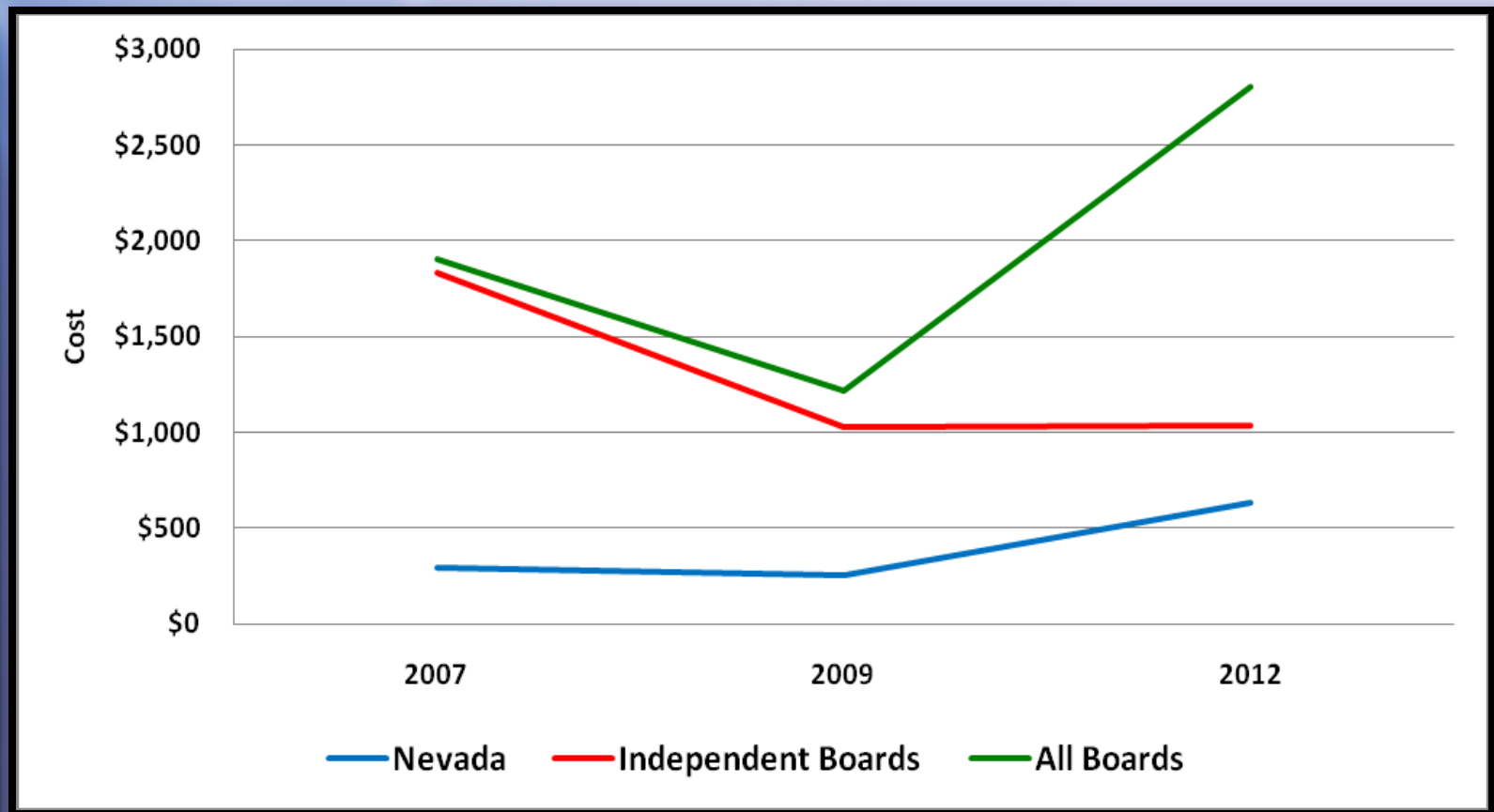
# Number of probation actions per 10,000 licensees in FY2012



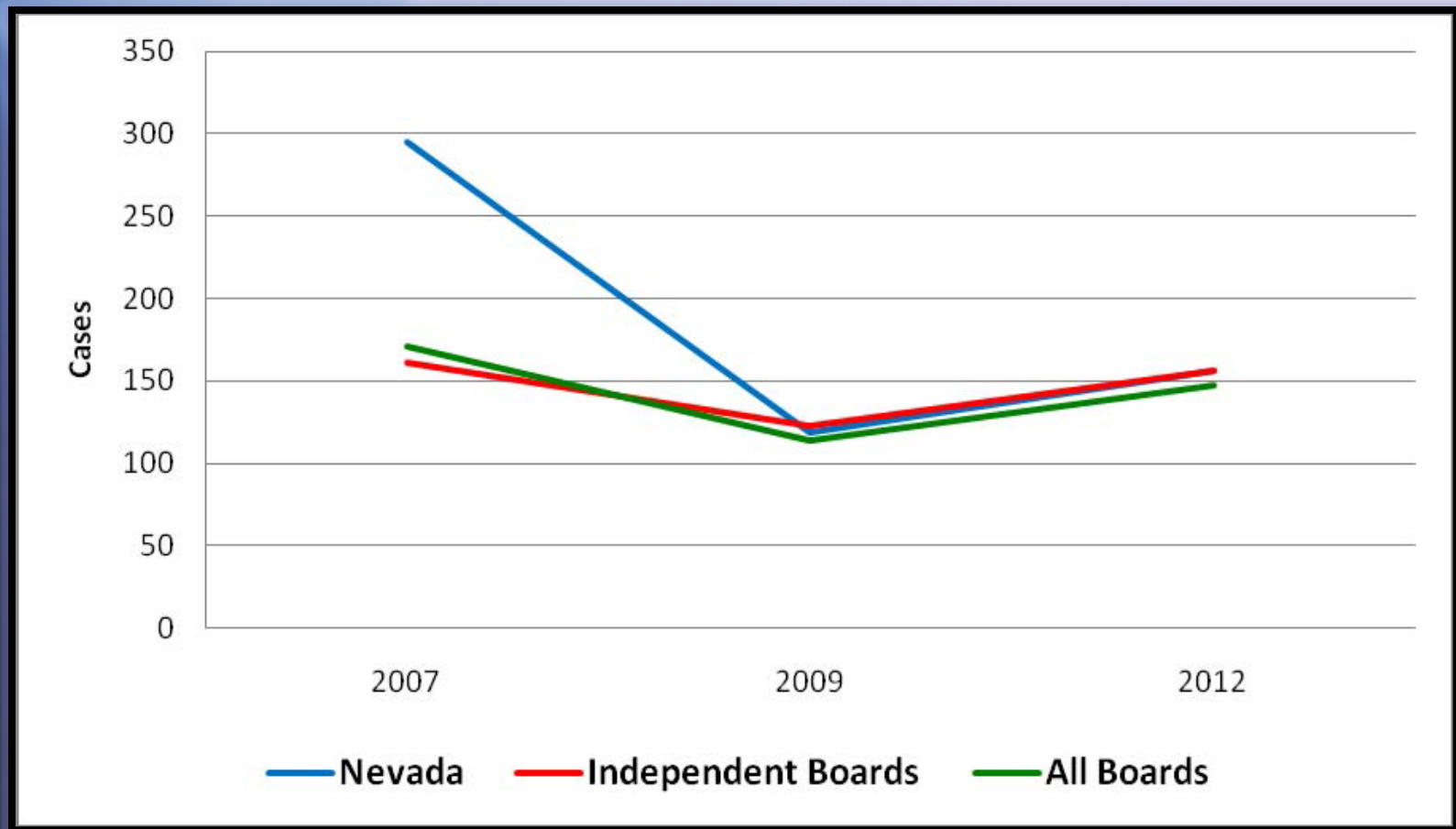
# **Number of active licenses on probation or suspension per 1,000 licensees, as of February 2013**



# Cost per Investigation

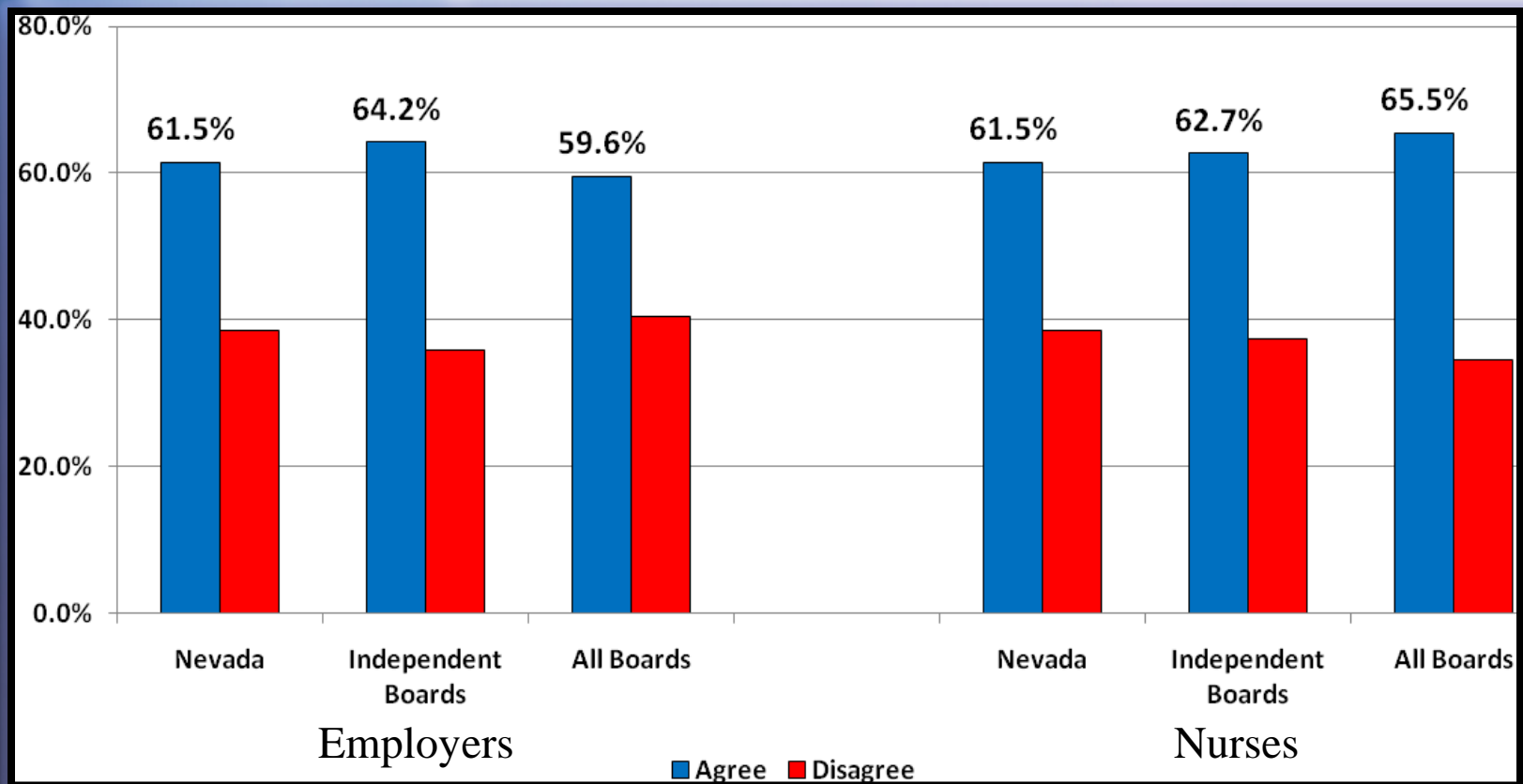


# Cases completed per investigator

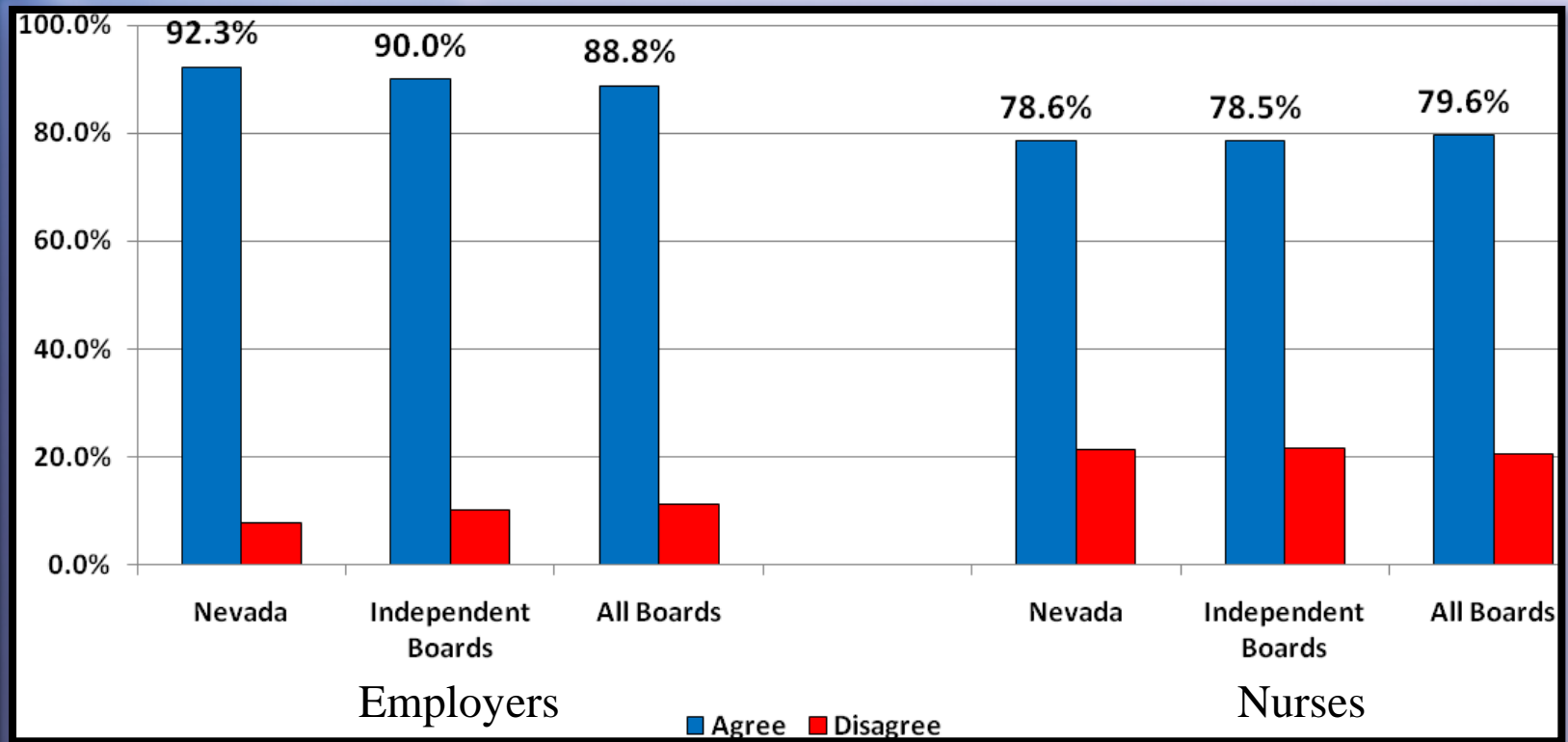




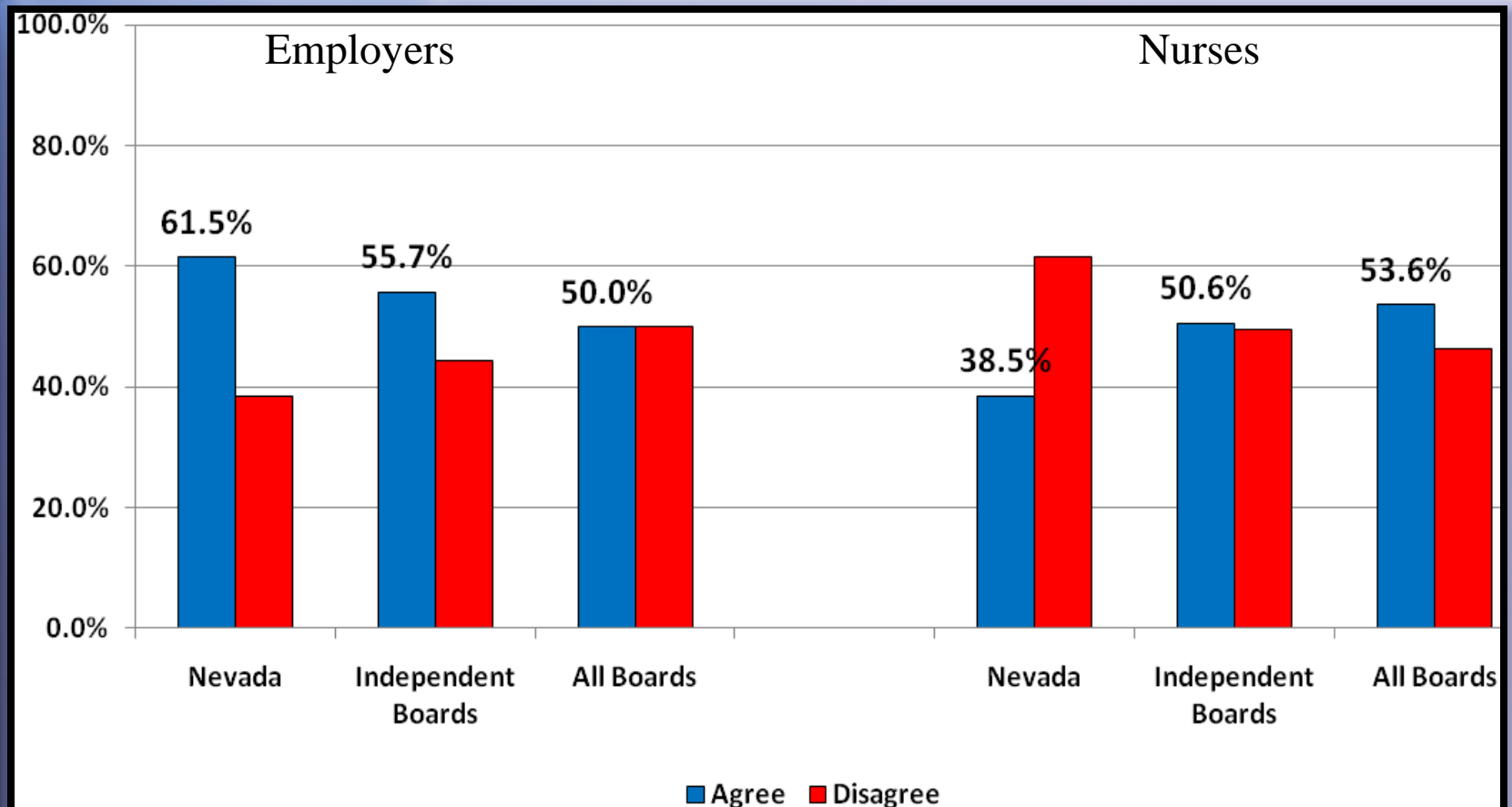
**The Board of Nursing acted in a timely manner regarding the complaint/discipline process that you have been involved in.**



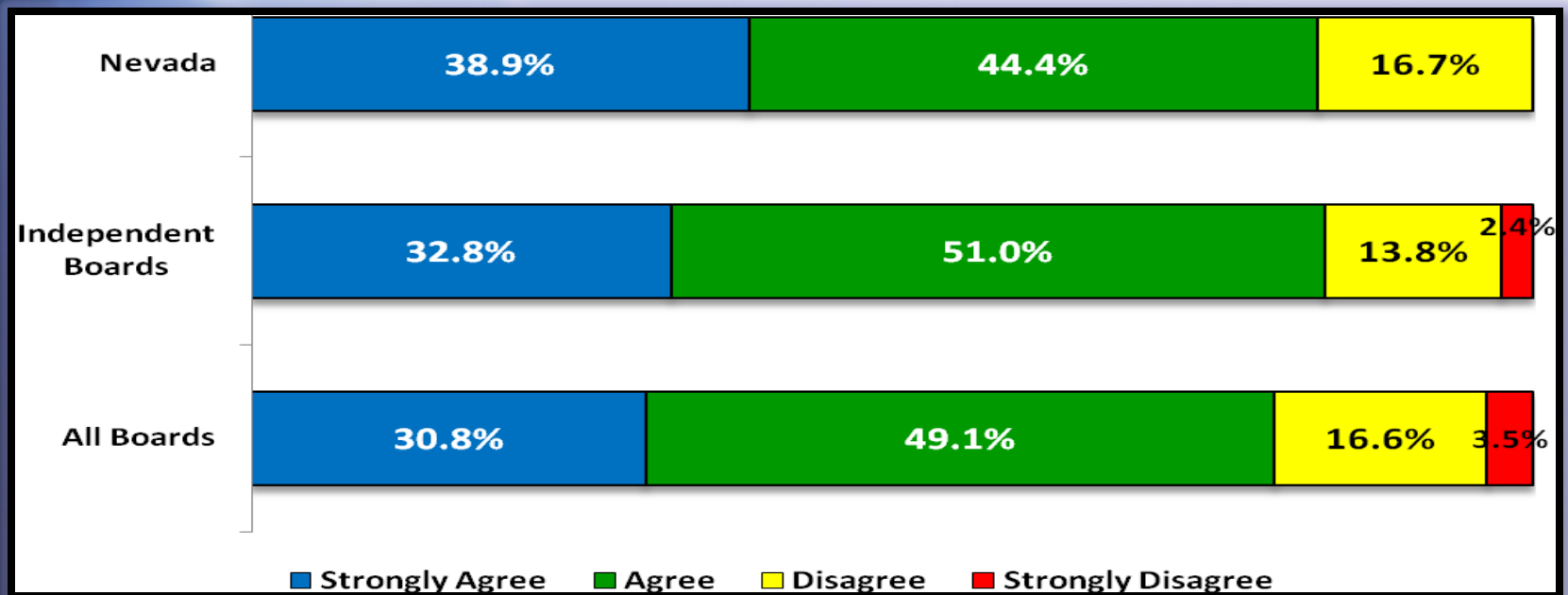
**The process used by the Board of Nursing to investigate and resolve the problem with regards to the complaint/discipline process that you have been involved in was fair.**



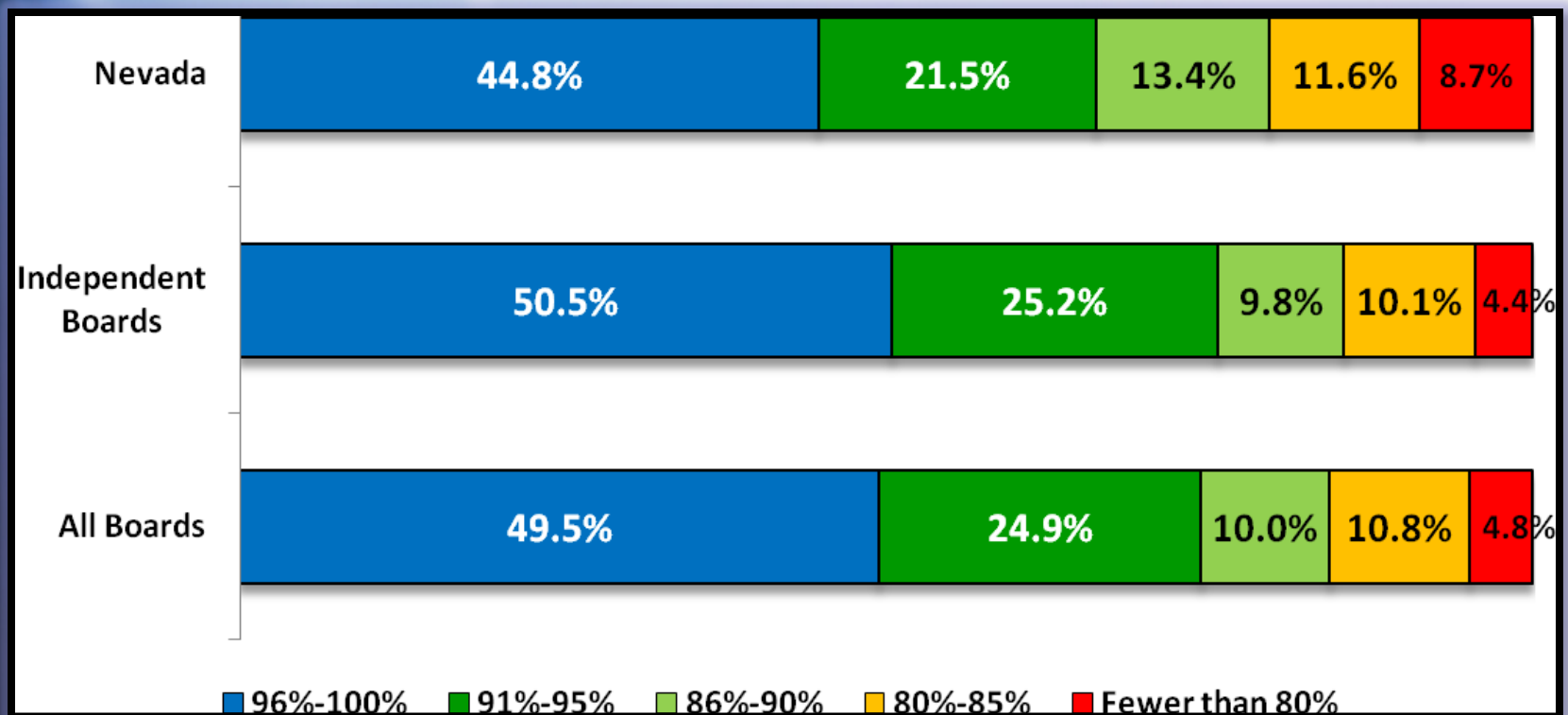
# The Board of Nursing kept you informed throughout the disciplinary process that you have been involved in.



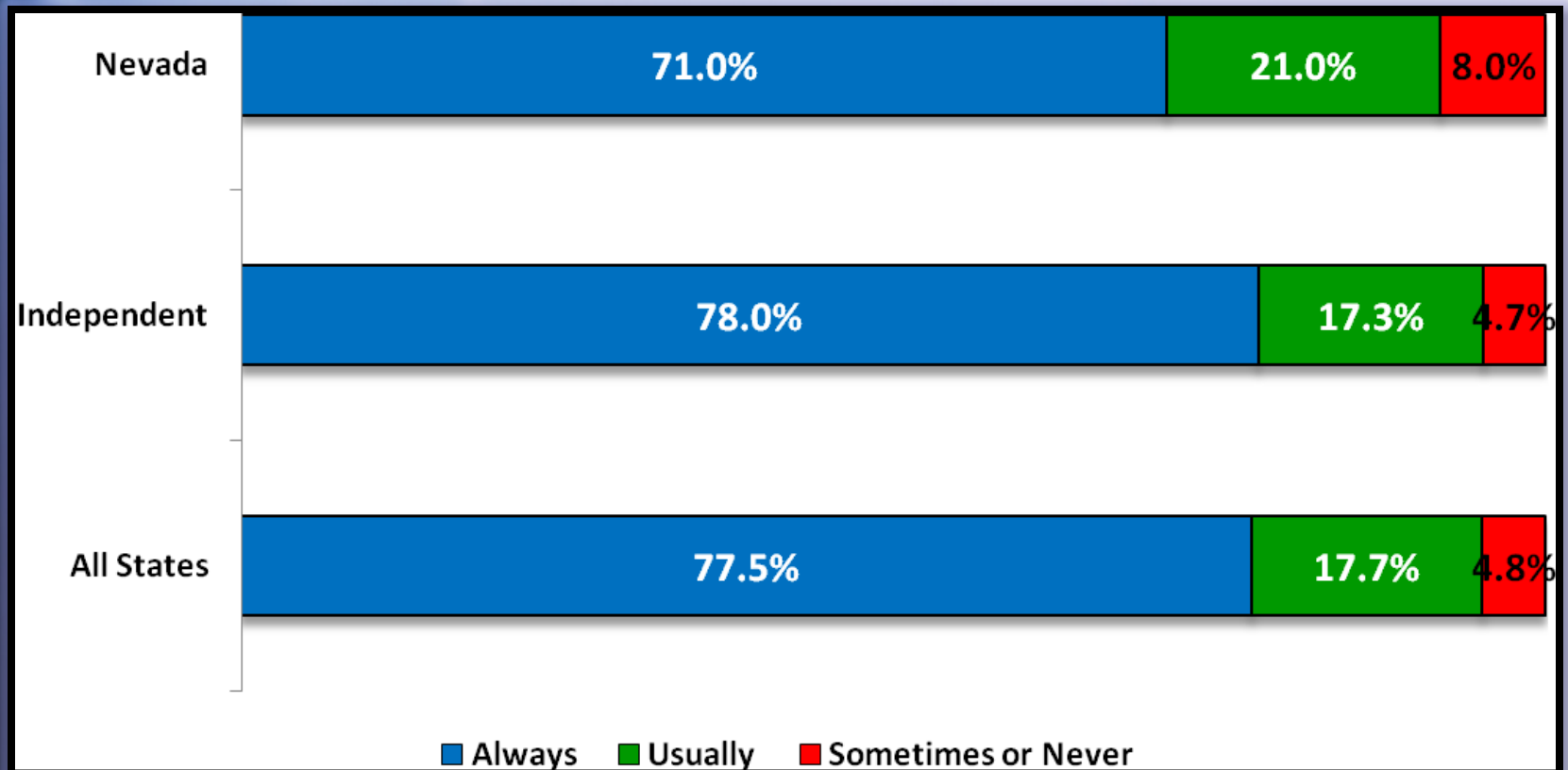
# The Board of Nursing's disciplinary process deters nurses from violating regulations.



# What percentage of the nurses you work with provide safe and competent care?

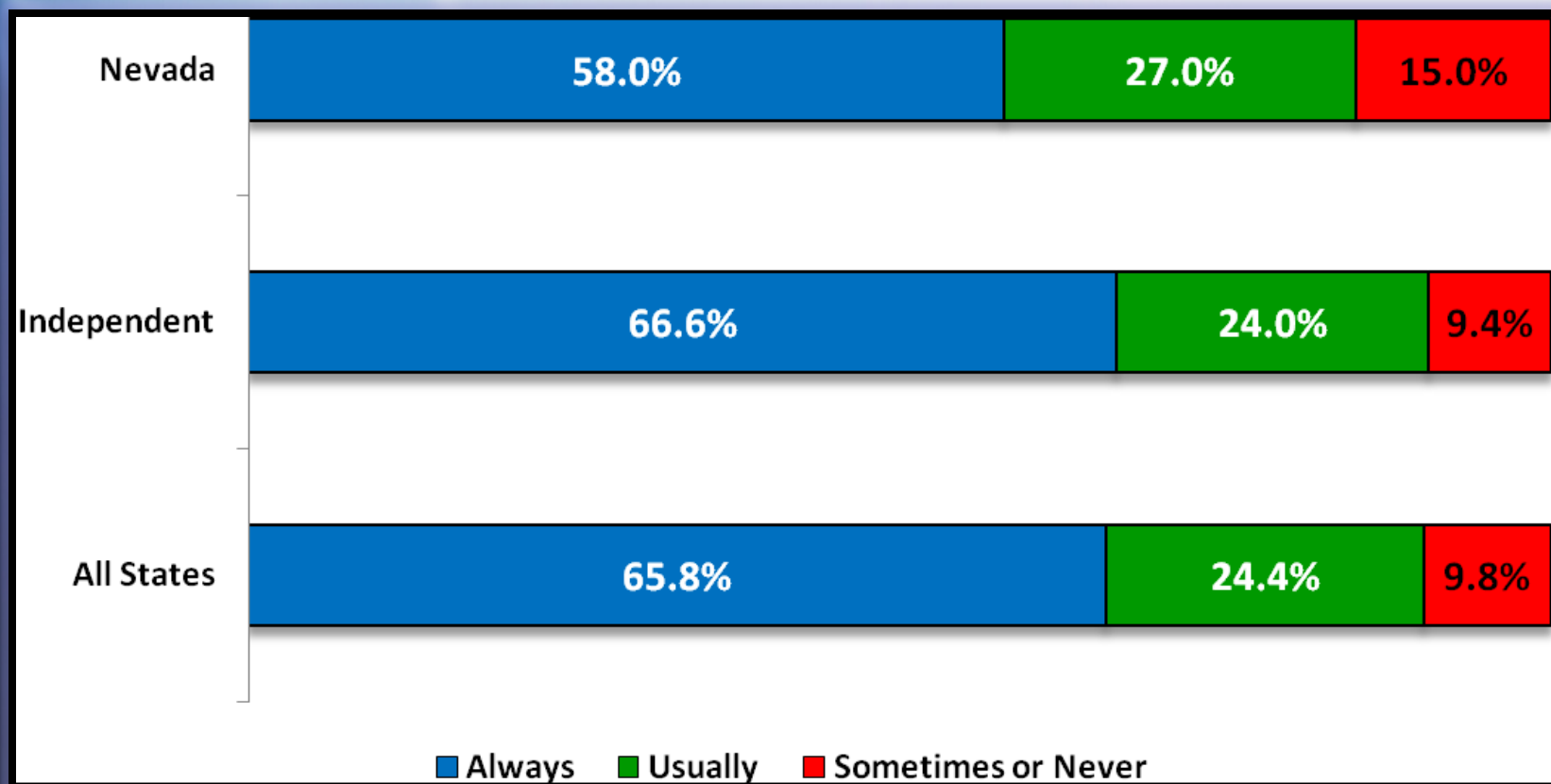


# How often did nurses communicate well with patients?

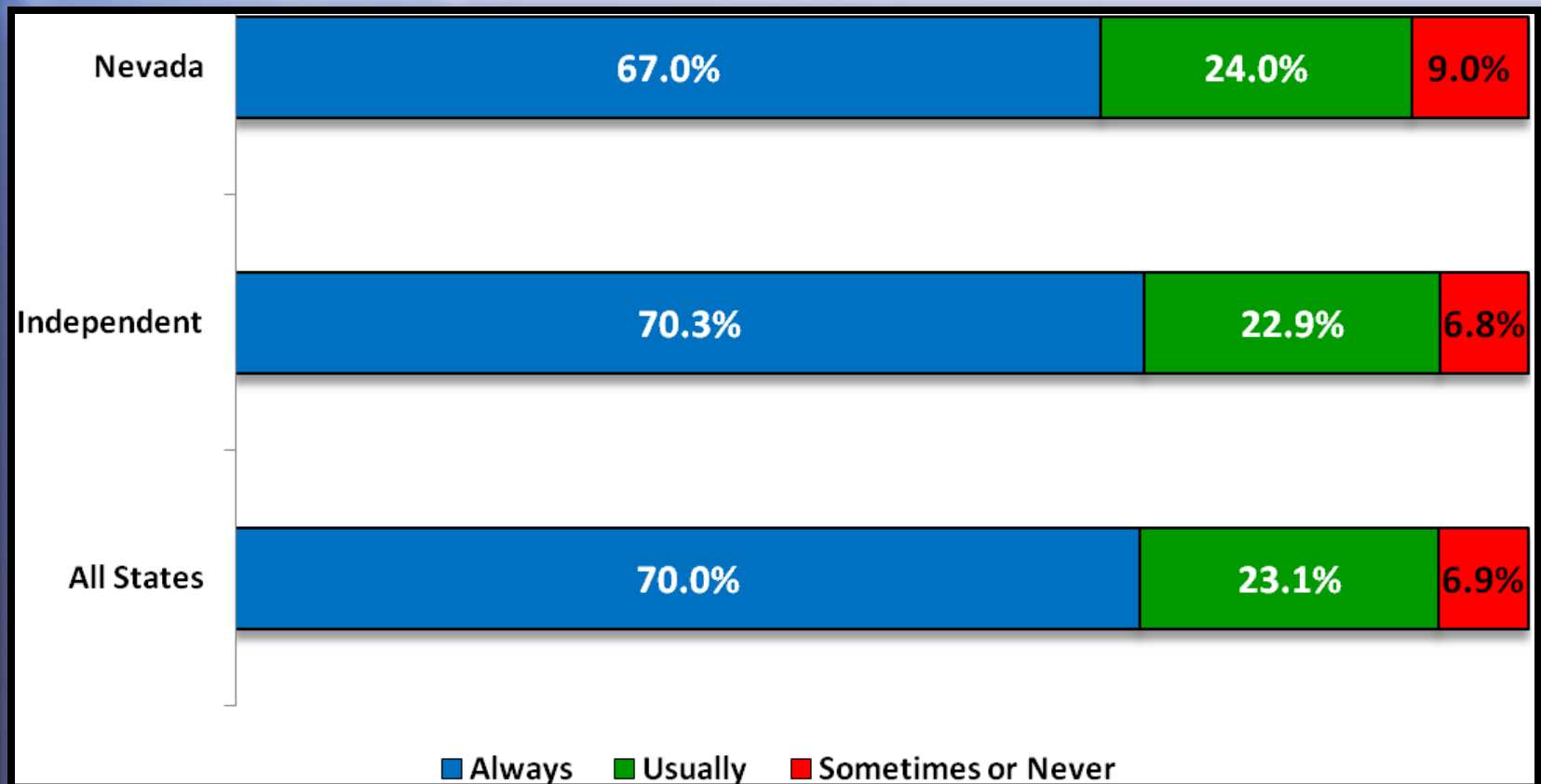




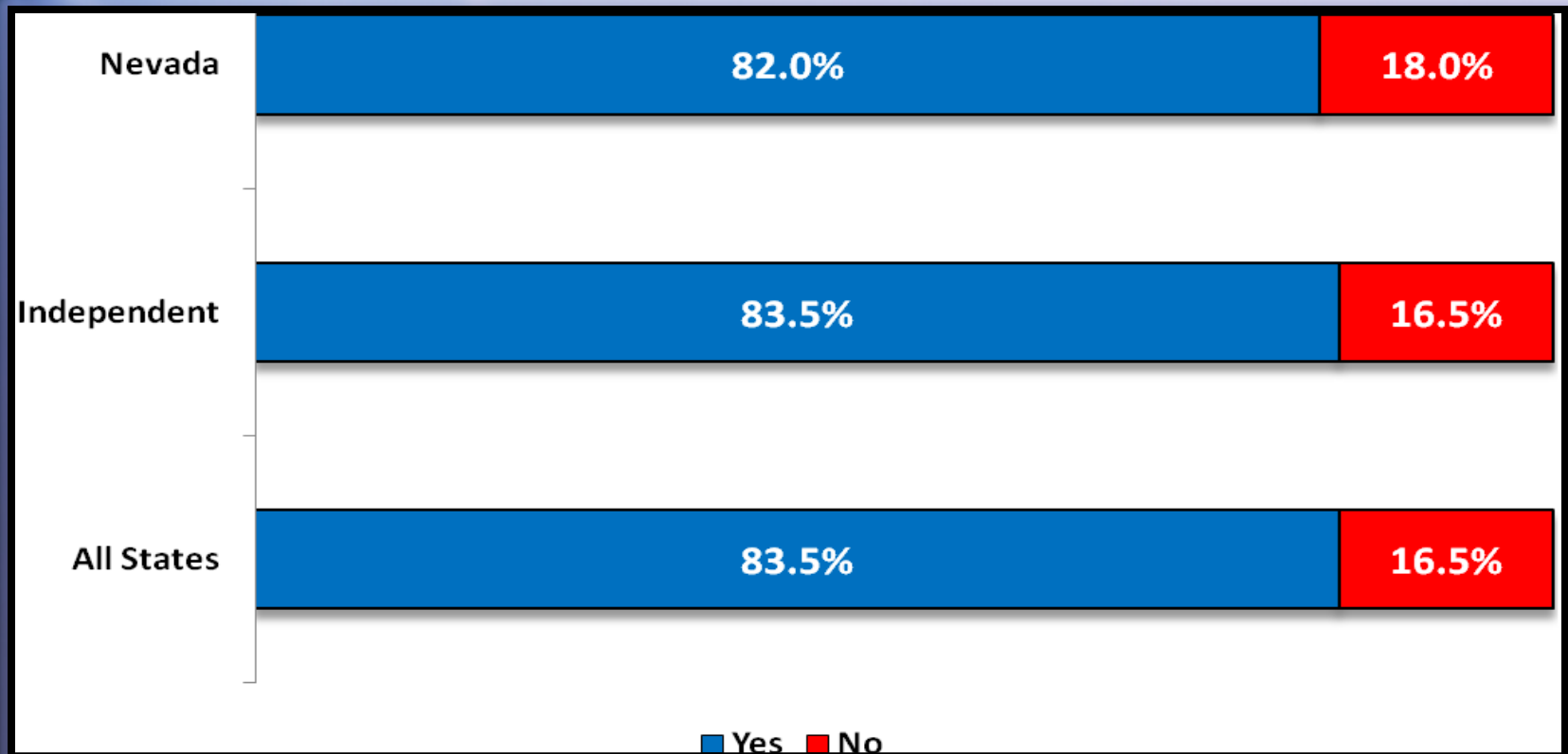
# How often did patients receive help quickly from hospital staff?



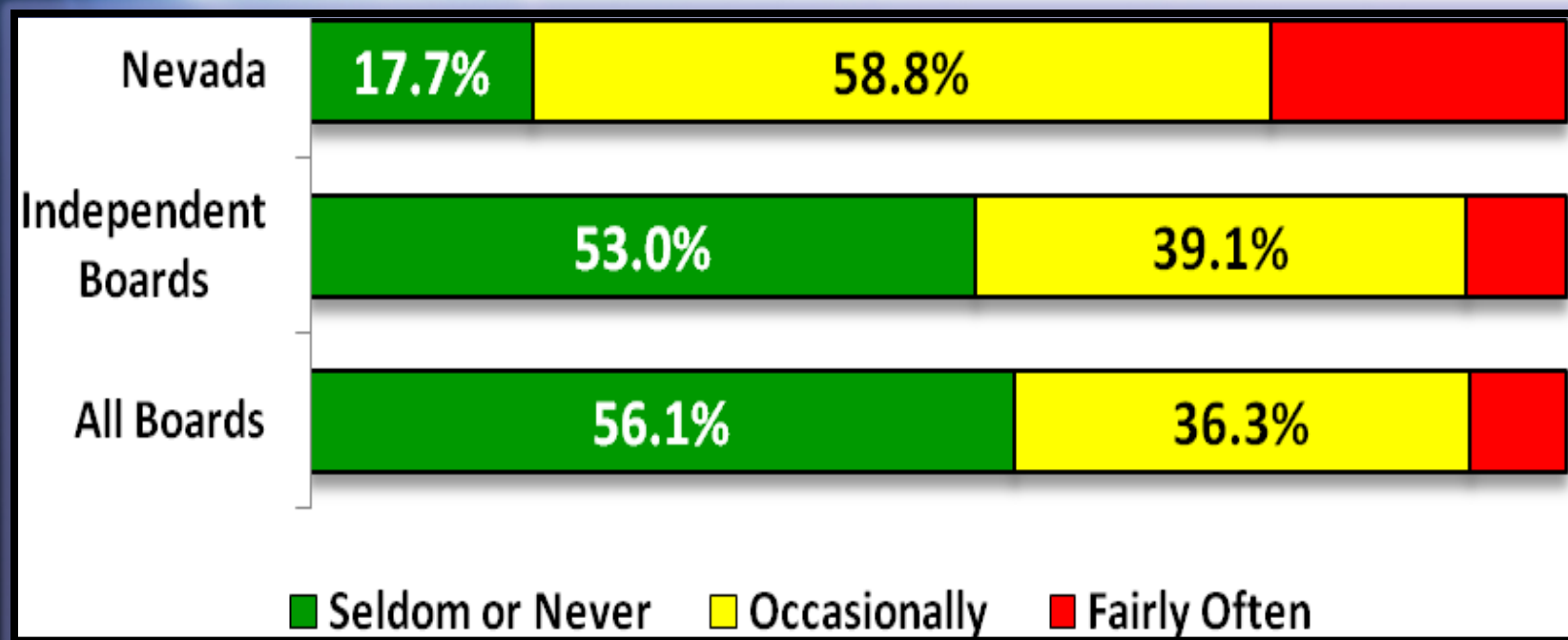
# How often was patients' pain well controlled?



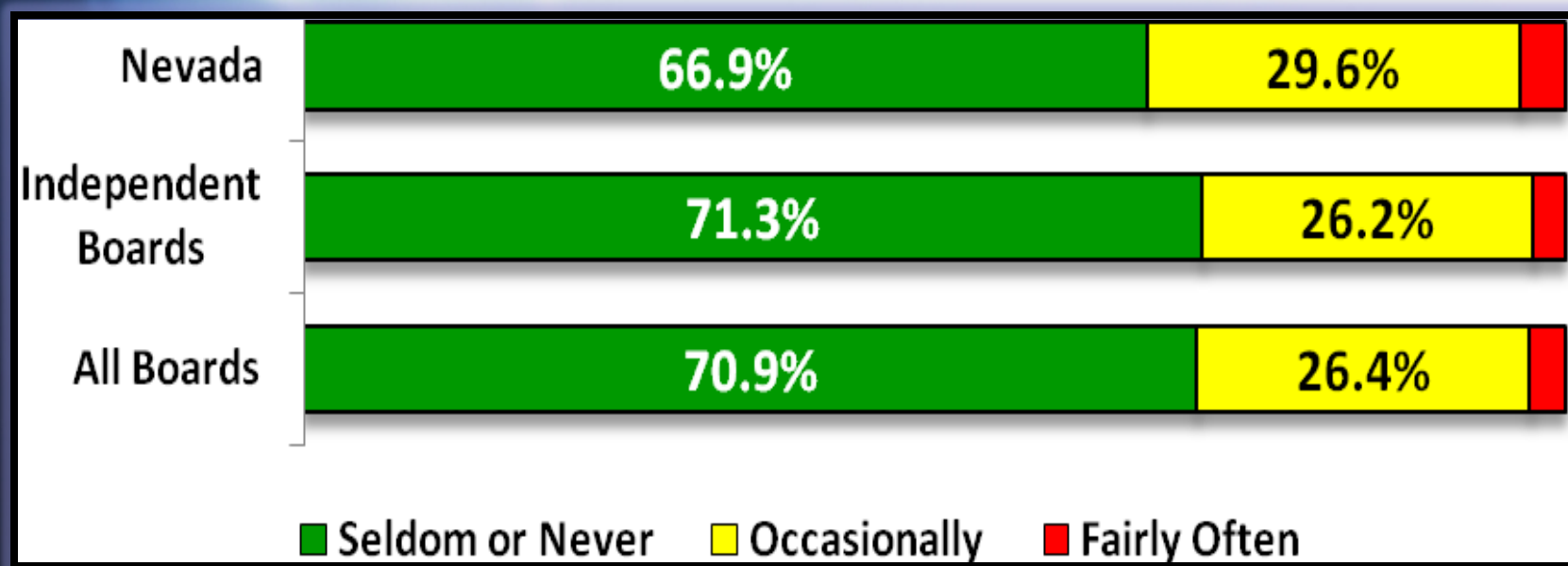
# Were patients given information about what to do during their recovery at home?



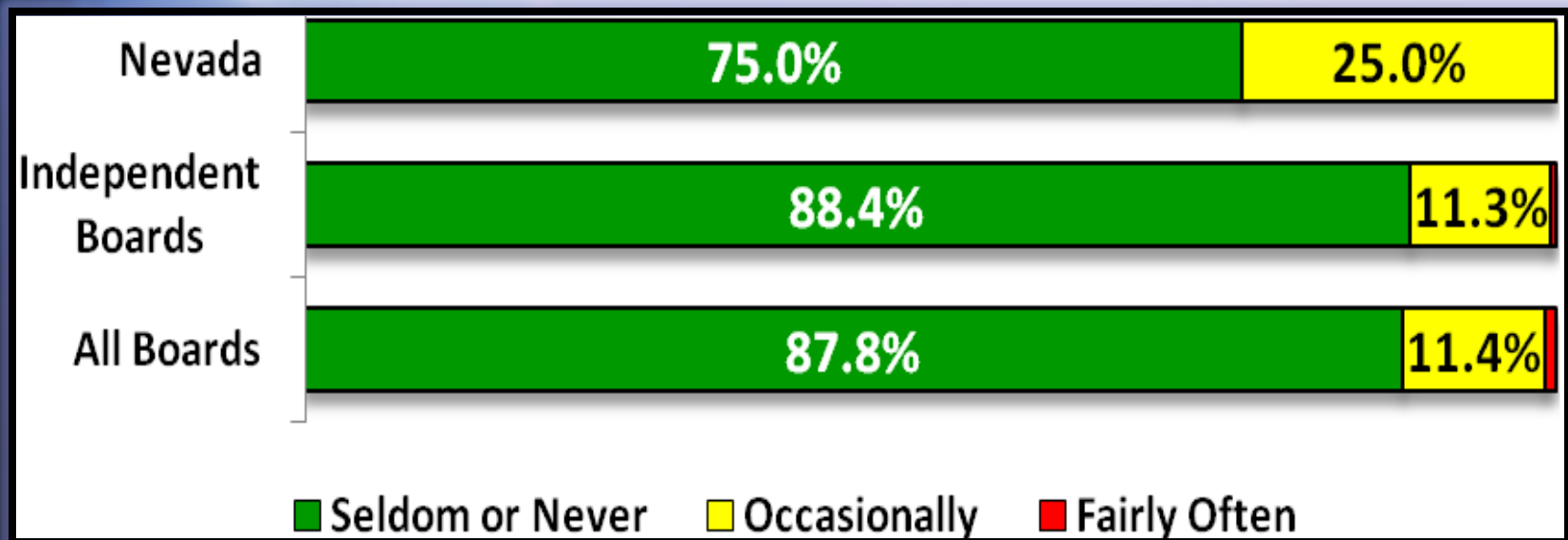
**In the past 24 months, how often have you received reports on nurses whose practice has led to near misses or patient harm?**



**In the past 24 months, have you worked with nurses whose practice has lead to near misses or patient harm?**

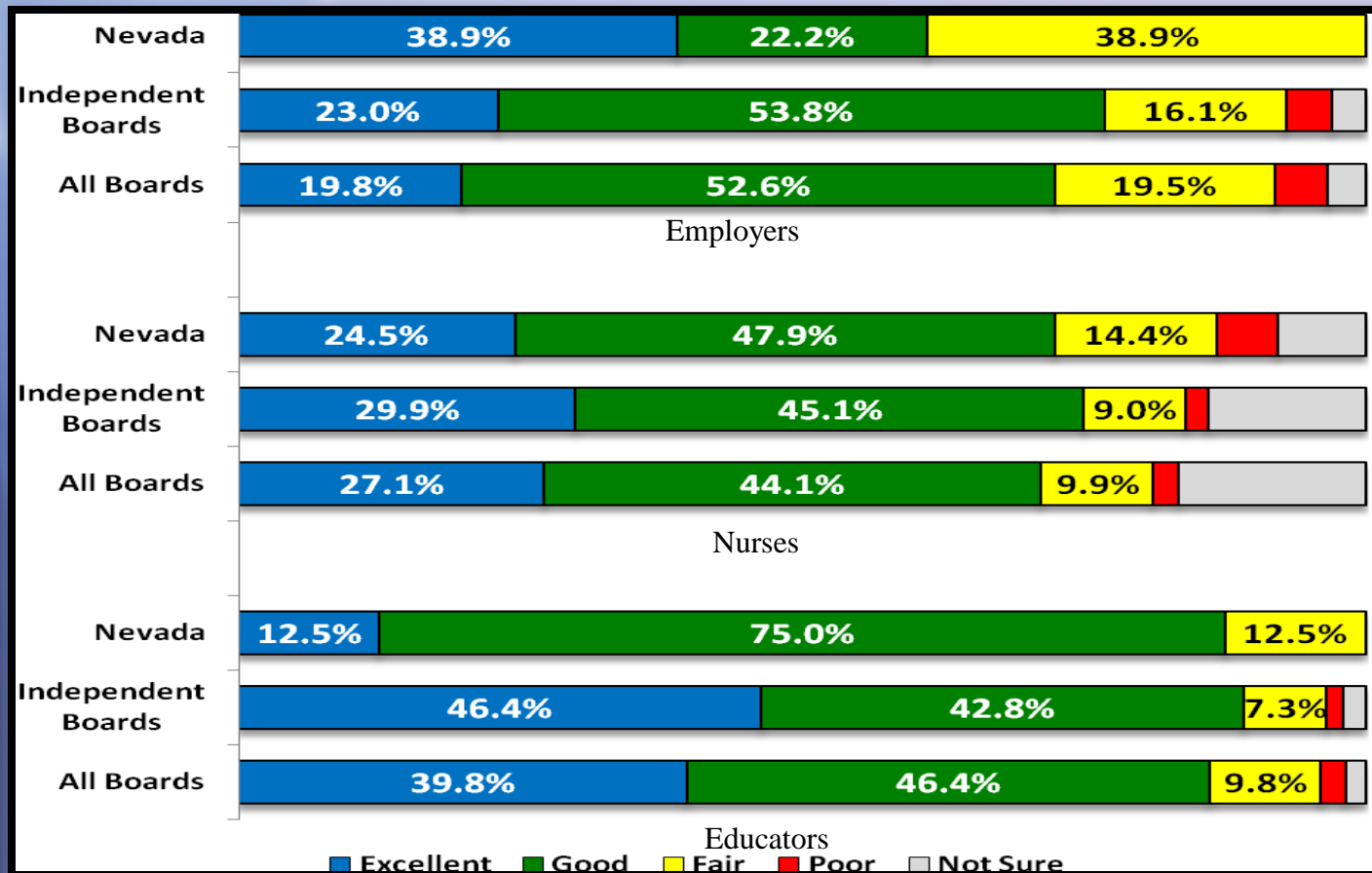


**In the past 24 months, have faculty or students reported information on nurses whose practice has led to near misses or patient harm?**





# Rate your state's Nurse Practice Act in terms of being current and reflecting state-of-the-art nursing in the area of discipline.



# **What suggestions, if any, do you have for improving the Board of Nursing's activities for the protection of the public?**

- Suggestion from an educator:
  - More tolerance in educational programs for innovation in educational settings. More flexibility in meeting board requirements with novel approaches that still meet safety needs for patients and students.
- Suggestion from an employer:
  - Nevada is the only state in the Union that does not allow PT and OT to supervise CNA's. In home health care PT/OT's are very involved with pt's ADL/IADL training and are capable and knowledgeable of supervising aides in the home. Please consider revising this statute. Thank you.
- Suggestion from a nurse:
  - The Board of Nursing needs to gain the respect & support of the nurses practicing. Currently nurses are fearful of the board. They see them as an organization that will not stand behind them when they make a mistake. I do not see any education that is being presented to our nurses-why doesn't the board do an educational session on their standards & regulations.