

March 18, 2020

## COVID-19 Impact to NCLEX Candidates

Test delivery at U.S.-and-Canada based Pearson VUE test centers, the NCLEX test administrator, is suspended until April 16, 2020.

### FAQs for NCLEX Candidates

1. **Is my NCLEX test appointment canceled?**

If your exam appointment to test was between March 17 – April 16, Pearson VUE is unscheduling your appointment and will extend your Authorization to Test (ATT) for six months. You will be notified via email of all changes.

2. **When can I test?**

Test delivery at Pearson VUE test centers is suspended until after April 16, 2020. Visit [PearsonVUE.com](https://www.pearsonvue.com) for reschedule opportunities starting after April 16, 2020, but please be aware that Pearson VUE may have to extend this date further depending on future developments.

3. **What will happen if my registration expires?**

NCSBN and Pearson VUE are unscheduling all appointments between March 17 – April 16 and are extending your ATT for six months, so that every candidate has ample time to reschedule their appointment. We will make every effort to ensure that candidates' registrations will remain valid, so that if your registration expires, Pearson VUE will create a new registration for you automatically. You will be notified via email if this should occur.

4. **If my exam appointment was unscheduled, do I need to contact Pearson VUE, NCSBN or my nursing regulatory body (NRB)?**

You do not need to contact Pearson VUE, NCSBN or your NRB. Their websites and phone lines are experiencing long wait times. Pearson VUE is unscheduling your appointment and will extend your ATT for six months. You will be notified via email regarding this.

5. **Can my ATT be extended?**

Yes. Pearson VUE will automatically extend your eligibility period for six months.

Due to the higher volumes of calls and email inquiries, please consult [Pearson VUE's COVID-19 webpage](#) and this [page](#) frequently, as both are continuously updated with the latest information.

For any other NCLEX questions/concerns, you may contact NCSBN at [nclexinfo@ncsbn.org](mailto:nclexinfo@ncsbn.org).

## FAQs for Educators and Nursing Regulatory Bodies (NRBs)

1. **What will happen to candidates' NCLEX registrations?**

NCSBN and Pearson VUE are unscheduling all appointments between March 17 – April 16 and are extending all Authorizations to Test (ATTs) for six months, so that every candidate has ample time to reschedule their appointment. We will make every effort to ensure that candidates' registrations will remain valid.

2. **Is there any action our nursing program or our NRB need to take?**

NCSBN and Pearson VUE are unscheduling all impacted appointments, extending ATTs and informing candidates of the changes. No action is required from nursing programs or NRBs for impacted candidates.

3. **What should NRBs do with new registrants?**

NRBs should continue to process new applications and approve candidates to test who are eligible. If needed, eligibilities for those candidates impacted, will be extended automatically by Pearson VUE.

4. **What message should NRBs relay to candidates?**

NCLEX candidates should visit the [Pearson VUE COVID-19 website](#) for the most updated information. By the end of day March 17, Pearson VUE will have reached out to all candidates who had a test appointment scheduled between March 17-April 16. This message informed candidates that Pearson VUE unscheduled their appointment and will extend their Authorization to Test (ATT) for 6 months.

NCSBN will continue to update this [FAQ page](#) and communicate pertinent information to Nursing Regulatory Bodies and Nursing Programs. For any NRB specific concerns/questions, please contact Exams Operations at [ExamsIR@ncsbn.org](mailto:ExamsIR@ncsbn.org).